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in response to the determining, distribute the value information for the product,
service, or information electronically to the one of the clients from the repository [.] .

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49. (amended) The system of claim 48 in which the server is electronically accessible
through [a web site on] the Internet.

50. The system of claim 48 in which the server is electronically accessible through an
internal network.

51. (previously amended) The system of claim 48 in which the server is electronically
accessible to users of a particular product, service, software, or information.

52. The system of claim 48 in which the value information comprises value
judgments.

53. The system of claim 48 in which the value information comprises navigational
pointers that point to information that a user has determined to be useful.

54. The system of claim 48 in which the client includes software applications that
embeds a pointer to the server that enables a user to invoke the server directly from the software
application to obtain value information related to the use of the client.

55. (previously amended) The system of claim 54 in which the pointer is
automatically displayed during use of the client.

56. The system of claim 48 in which the server prompts the client to supply additional
value information to the server.

57. The system of claim 48 in which the software application in the client periodically
supplies additional value information to the server.

58. (previously amended) The system of claim 48 in which the server initiates
delivery to the clients of new value information concerning products, services, software, or
information of interest to the clients.

59. The system of claim 48 in which the value information is continually updated.

60. (previously amended) The system of claim 48 in which the server provides
addresses of, and at least one of rankings, comments, and ratings of the products, services,
software, or information.

61. (previously amended) The system of claim 48 further comprising detecting uses
by the client of the products, services, software, or information.

62. (previously amended) The system of claim 61 further comprising prompting the client for an assessment of the value of the products, services, software, or information used.

SUB 05
63. (amended) The system of claim 62 in which the assessment information is returned to the server from the client.

64. (amended) The system of claim 62 in which the assessment information is stored at the client and periodically returned to the server from the client.

65. The system of claim 48 in which the server collects value information when at least one of the following occurs:

a client uses the products, services, or information on-line,

a client uses the products, services, or information from versions that are downloaded to the client, and

another server shares the value information with the server.

66. The system of claim 48 further comprising presenting value information in one or more of the following styles: text, lists, charts, views, arrangements, hierarchies, graphical maps, sample extracts, abstracts, summary descriptions, or hypertext.

SUB 06
67. (twice amended) A system comprising a digital medium storing information generated by [large numbers of] independent users about the value of products, services, software, or information, the medium being coupled to an electronic communication network to enable interchange of new value information from the users to the digital medium and of stored value information from the medium to the users.

68. The system of claim 67 in which the users generate the new value information interactively while using the stored value information.

69. The system of claim 67 further comprising digital filters configured to identify patterns of sources of value information and fetch the identified information over the network.

70. The system of claim 69 in which the services comprise video or music, the value information concerns the content of the video or music, and the filter controls the display of video or music based on the content represented in the value information.

71. The system of claim 70 in which the filters provide information to the server about user preferences, and the server makes the information available to vendors of products, services, or information.

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72. (twice amended) A method in which a user of a commodity records value information on a client device or software about the commodity that is based on use of the commodity,
the client device or software sends the information to a server for storage,
the client device receives from the server additional value information recorded by other users, and
the user is presented with the additional value information in the course of working with the commodity.

45011
73. (new) The system of claim 48, wherein the repository comprises customer desires or user-set preferences.

74. (new) The system of claim 48, wherein the triggers are indicated by customer desires or user-set preferences.

CE
75. (new) The system of claim 61, wherein a trigger includes an event selected from the group consisting of use of a product, service, or software feature; premature termination of a product, service, or software feature; an exception resulting from use of a product, service, or software feature; a user-initiated help request during use of a product, service, or software feature.

76. (new) The system of claim 61, wherein the value information obtained from the client is obtained from passive evaluation.

77. (new) The system of claim 48, wherein the value information distributed to one of the clients comprises value information received from another client.

78. (new) The system of claim 48, wherein the value information distributed to one of the clients comprises instructions for use of the respective products, services, software, or information.

Support for all amended claims can be found in the specification. On request, applicant can point to the location of the support. No new matter has been added.

In the Abstract:

Substitute the abstract in its entirety with the following: